



Import Tariff Information

This Tariff Information consists of this tariff sheet document containing applicable tariff information which, together with our Domestic Terms and Conditions, and any additional Terms and Conditions, comprises our Supply Contract with you.

Definitions from our Domestic Terms and Conditions shall apply to this Tariff Information.

About our Tariffs

[Tomato Prime \(Fixed\) TP October 2024v1](#)

Tomato Prime (Fixed) is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date. You will require a credit meter to sign up to this tariff.

You'll pay a fixed rate daily standing charge and a fixed unit rate for each kWh of electricity consumed. Your rates are inclusive of VAT at 5%. Your prices will remain the same for the period of the Supply Contract unless you change your tariff, change your method of payment, fail to make payments to us or the government or regulatory bodies announces any actual or proposed changes resulting in your price being required to change.

Subject to providing notice in accordance with our Domestic Terms and Conditions, there are no exit fees attached to this tariff.

[Tomato Lifestyle Fixed TP October 2024v1/v2](#)

Tomato Lifestyle is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date. You will require a fully functioning smart meter to sign up to this tariff.

You'll pay a fixed rate daily standing charge. You will receive up to three periods per day of lower unit rates. Your unit rate will vary according to the time of the day. Your rates are inclusive of VAT at 5%. The different unit rates for each time period are defined by the lifestyle data you entered. These rates and times are fixed for the length of the contract unless you change your tariff change your method of payment, fail to make payments to us or the government or regulatory bodies announces any actual or proposed changes resulting in your price being required to change.

Subject to providing notice in accordance with our Domestic Terms and Conditions, there are no exit fees attached to this tariff.



Tomato Smile October v1

Tomato Smile is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date. You will require a fully functioning smart meter to benefit from this tariff.

You'll pay a fixed rate daily standing charge. The unit rates will change every 30 minutes based on real-time wholesale prices. This can mean that your prices will rise and fall frequently. Prices may surge during times of peak demand. During these periods, prices will be capped at the amount specified at the time of switching. You will receive reasonable notice of any changes to this capped price. You can track past wholesale electricity prices at [Elexon](#) and future estimated prices at [Nord](#). Prices displayed on these sites are in MWh – for reference, £10/MWh = £0.01p/kWh.

Subject to providing notice in accordance with our Domestic Terms and Conditions, there are no exit fees attached to this tariff.

Tomato Intensity Fixed TP October 2024v1

Tomato Intensity is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date. You will require a fully functioning smart meter to sign up to this tariff.

You'll pay a fixed rate daily standing charge. You will receive up to three periods per day of lower unit rates. Your unit rate will vary according to the time of the day. You will receive a 15% discount on your unit rates for energy that you use during 'green' grid periods. Your rates are inclusive of VAT at 5%.

The grid is considered 'green' when carbon intensity (gCO₂/ kWh) is 115 or lower. You will be able to view live data from the [National Grid ESO](#) and forecasts from [Carbon Intensity API](#).

The rates and the carbon intensity discount are fixed for the length of the contract unless you change your tariff, change your method of payment, fail to make payments to us or the government or regulatory bodies announces any actual or proposed changes resulting in your price being required to change. We do not provide any guarantee of the frequency of which the grid will be 'green' and therefore the applicable period of the Tomato Intensity discount.

Subject to providing notice in accordance with our Domestic Terms and Conditions, there are no exit fees attached to this tariff.

Switching from your existing supplier

We aim to complete your transfer within five working days but may take longer or be aborted altogether. If we have started to supply you within the 14 day cooling off period, you will be responsible for payment of all charges from the supply start date.

Payment Method

The method of payment for all tariffs is Variable Direct Debit. The amount payable each month will be the full amount shown on your bill. If you have an existing prepayment meter, then you agree to the mode being changed. If you are in debt and decide to leave, we may object to a new supplier taking over your supply until your arrears with us are settled.



[Cancelling or switching your tariff](#)

You have 14 days from the day of submitting your contract application to change or cancel your tariff.

[Contract Renewal](#)

If you have not agreed to a new Supply Contract within 49 days prior to your existing supply contract date, you will be moved on to either the cheapest variable or to a Fixed Term Tariff that is cheaper than (or as cheap as) our cheapest Evergreen Tariff.

[Implementation](#)

Where your tariff has a smart meter requirement, you agree that we can take half hourly meter readings. If we are using third party software to connect to specific devices, we cannot be liable for issues or losses arising in relation to the failure or non-availability of such third-party software or applications. Where connection to the smart meter is lost, you shall be required to submit meter readings in monthly intervals until the connection is fully working or the fault resolved. We may apply appropriate unit rates and estimates of your usage in such instances.

[Smartify™](#)

If you chose to smartify™ your quote on our website, then the tariff price estimate has been based on actual smart meter data for the three months immediately prior to two days before initiating the smartify™ quote with estimated annual consumption used for the balance of the annual estimate.

If you chose to smartify™ your quote via a Sales Agent, then if we identify a more suitable lifestyle profile during your contract term, we may move you to that tariff profile. We will communicate the new unit rates.

[Discount Codes](#)

Discount codes may only be valid for certain periods of time. We reserve the right to refuse the application of a discount code or withdraw discount codes at any time and without notice.

[General](#)

We reserve the right to withdraw tariffs from sale without notice.

Export Tariff Information

This Export Tariff Information consists of this tariff sheet document containing applicable tariff information which, together with our Domestic Export Terms and Conditions, and any additional Export Terms and Conditions, comprises our Export Contract with you.

Definitions from our Domestic Export Terms and Conditions shall apply to this Export Tariff Information.



Tomato Export Tariffs

When signing up to an import tariff, your export meter will also move to Tomato Energy. Our Export Tariffs are Fixed Term Tariffs for a period of 12 months from the Export Contract Start Date. You will require a fully functioning smart meter and a method of exporting energy to the grid. VAT will not apply to export tariff rates.

Tomato Smile Export v1

You'll be paid the real-time value for excess energy that you export to the grid. The unit rates will change every 30 minutes based on real-time wholesale prices. This can mean that your prices will rise and fall frequently depending on when you export electricity. You will not be able to receive FiT export payments while on our Export Tariff and you are required to opt out of your deemed export payments from your existing FiT supplier. You can track past wholesale electricity prices at [Elexon](#) and future estimated prices at [Nord](#). Prices displayed on these sites are in MWh. – for reference, £10/MWh = £0.01/kWh.

There are no exit fees attached to this tariff.

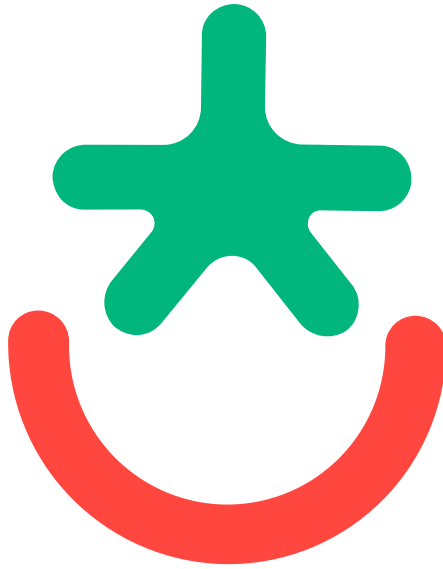
Tomato Fixed Rate Export v1

You'll be paid a fixed unit rate for each kWh of electricity that you export to the grid.

Subject to providing notice in accordance with our Domestic Terms and Conditions, there are no exit fees attached to this tariff

General

We reserve the right to withdraw tariffs from sale without notice.



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